

# TOPSHAM PHARMACY

## 3 Fore Street Pharmacy, Topsham, Wins Award at Alphega Pharmacy UK 2014 Annual Conference for contribution to community pharmacy

Matt Howard, Manager of one of Topsham's independent pharmacies, Fore Street Pharmacy, has picked up a prestigious Alphega Pharmacy Regional Award for his contribution to community pharmacy. Alphega Pharmacy is a leading network of independent pharmacists, with over 1,000\* members in the UK. Fore Street Pharmacy was selected for the award from all the other Alphega Pharmacy members in the region. The award was presented to Matt at the Alphega Pharmacy UK Conference 2014 in Gloucestershire, an annual conference attended by 300 delegates from around the UK.

Sue Moore, General Manager, Alphega Pharmacy UK and Miles Benstead, Business Mentor (right) presented the winner with an engraved trophy for 'achieving excellence in community pharmacy', and £1,000 to spend on the business. Sue said: "Fore Street Pharmacy stands out in its own right; the staff are very enthusiastic and get behind everything. They have scored 100% twice in the mystery shoppers' program. The pharmacist carries out care checks and training at the West of England Blind School and after the success of their flu jab campaign they are introducing a travel clinic - all this in a pharmacy the size of many dispensaries!"



Matt was delighted with the award, "Our team works very hard to develop our services and put customer service at the forefront of everything we do and this award is a great tribute to all our efforts. We love being such an integral part of the Topsham community and this Award is thanks to the whole team." (Debbie Daems, Dispenser (left), Matt Howard and (right) Donna Knowles, Medicines Counter Assistant).

Sue Moore, General Manager, Alphega Pharmacy UK added: "Getting to where pharmacy needs to be in the new NHS is about getting the fundamentals right – having the right team in place, with the right attitudes and the right equipment."

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For more information:

**Fore Street Pharmacy**, 3 Fore Street, Topsham, Exeter, Devon, EX3 0HF 01392 873581. Fore Street Pharmacy is part of Topsham Pharmacy and a member of Alphega Pharmacy.

**Alphega Pharmacy** is a leading network of independent pharmacists. Launched in the UK in November 2007 it now supports over 1,000 pharmacies across the country. Their UK support team provides members with support in a wide variety of development areas; Pharmacy, Retail, HR, Training & Development, Operations, IT, Finance, Business Development and Marketing. By working in partnership with its members, Alphega Pharmacy aims to improve the quality of health in local communities through the delivery of highest standards of healthcare services through independent community pharmacy. \*As at 11 May 2014